

Zimbabwe Institute of Management

Supplement



Chiyangwa wins ZIM's Most Influential Leader award

ZIMBABWE Football Association (Zifa) president Phillip Chiyangwa was this year recognised by the Zimbabwe Institute of Management as the Northern Region's Most Influential Leader for 2016.

Last year, Chiyangwa was elected unopposed as the Council of Southern Africa Football Associations (Cosafa) president in Rustenburg, South Africa.

He became the first-ever Zifa boss to be at the helm of the regional body.

Other winners include Public Sector winner Great Zimbabwe University vice-chancellor Professor Rungano Zvobgo.

Professor Zvobgo's track record in academic leadership and university development is outstanding.

After the devolution of Gweru Teacher's College into the Midlands State University in 1999, Professor Zvobgo became its founding pro vice chancellor for 13 years.

Public Sector winner Zimbabwe Energy Regulatory Authority chief executive officer, Engineer Gloria Magombo also won the same accolade.

She has over 26 years of experience in the energy sector and one of the first female engineers to work at the Hwange Power Station.

Magombo worked at the Zimbabwe Electricity Supply Authority for 12 years rising from junior engineer, maintenance engineer, section engineer for plant performance, monitoring and testing and also as head of operations and generation planning of all ZESA power stations.

Addressing guests, the guest of honour, Chamber of Commerce Zimbabwe chief executive officer Isaac Kwesu emphasised the need for business to move away from their "comfort zones" and pursue business unusual.

"The theme for this year's event aptly captures the mood of the period we are going through as a nation. Great leaders thrive in a crisis. It is when times are toughest and everyone around is shirking responsibility and running away, that great leaders shine.

"The greats do not love crises. No normal person does. But a crisis seems to bring out the best in the greats, while at the same time bringing out the worst in others," Kwesu said.

The 2016 Northern Leadership Excellence Awards were recently held at Rainbow Towers Hotel under the theme: Business unusual: Sink or Swim.

According to Kwesu, true leadership capacity of a person is tested during times of crisis.

Performance under stress can show how quick witted or level headed a person can be.

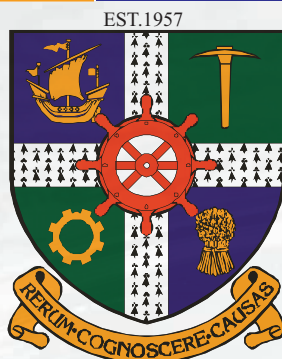
"The economic and business challenges that our corporates face are ubiquitous and well documented. Most of us have become victims of the operating business environment which is currently characterised by persistent illiquidity, business failures, retrenchments and low capacity utilisation across productive sectors," he said.

"We continue to face these challenges daily that they have become part of us, or we have become part of them. The question is: How do leaders survive and grow in turbulent times?

"As per the theme: Business Unusual: Sink or Swim, swimming is a solution when avoiding sinking and hence a short term survival tactic. Business is not all about survival; it's about growth and prosperity. You cannot use swimming as a means of transport, at its worst we need to sail from one destination to another, otherwise the fastest means of arrival is by flight," Kwesu added.

To S8

2017 ENROLMENT IN PROGRESS



ZIMBABWE INSTITUTE OF MANAGEMENT

READY . SET . GO !



PROFESSIONAL PROGRAMMES

- EXECUTIVE DIPLOMA IN APPLIED STRATEGY
- EXECUTIVE DIPLOMA IN BUSINESS LEADERSHIP
- EXECUTIVE DIPLOMA IN GENERAL MANAGEMENT
- EXECUTIVE DIPLOMA IN SPORT MANAGEMENT
- ADVANCED DIPLOMA IN SAFETY, HEALTH AND ENVIRONMENTAL MANAGEMENT
- DIPLOMA IN MINERALS RESOURCES MANAGEMENT
- DIPLOMA IN TRANSPORT AND LOGISTICS MANAGEMENT
- DIPLOMA IN OFFICE MANAGEMENT

OPEN PROGRAMMES

- ADVANCED DIPLOMA IN SECURITY MANAGEMENT
- DIPLOMA IN SUPERVISION AND MANAGEMENT
- HIGHER DIPLOMA IN BUSINESS ADMINISTRATION

CERTIFICATION PROGRAMMES

- CALL CENTRE AND CUSTOMER SERVICE CERTIFICATION

SHORT COURSES

- PRINCIPLES AND PRACTICE OF SUPERVISION
- MANAGEMENT DEVELOPMENT (Part 1 & 2)
- TRAIN THE TRAINER (Instructional Techniques)
- TRAIN THE TRAINER (Research, Design and Evaluation of Training)
- PURCHASING AND STORES ADMINISTRATION
- MANAGEMENT SKILLS FOR PA's
- FINANCE FOR NON FINANCE MANAGERS
- CUSTOMER CARE AND PUBLIC RELATIONS
- REPORT WRITING AND PRESENTATION SKILLS
- PROJECT MANAGEMENT



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Visit our website: www.zim.ac.zw for details on our upcoming events and functions



CONGRATULATIONS!!



Dr. Eng. G. Magombo

Hearty congratulations from the Board, Management and Staff of the Zimbabwe Energy Regulatory Authority (ZERA) to our Chief Executive Officer, Dr. Engineer Gloria Magombo, for being accorded the Northern Region Business Leadership Excellence Award in the Public Service Sector 2016 by the Zimbabwe Institute of Management.

Congratulations! Amhlophe! Makorokoto!

ZERA strives to provide a level playing field for safe, reliable and sustainable energy supply through effective regulation.

Do yourself and the nation a favour, switch to LED/CFL bulbs and save money.



ZERA
ZIMBABWE ENERGY REGULATORY AUTHORITY
For sustainable energy

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Most Influential leader of the year award winner, Phillip Chiyangwa (centre).



Public sector award winner, Gloria Magombo (centre), receiving her award.

Chiyangwa wins 2016 Most Influential Leader award

From S7

Zimbabwe's traditional sectors- Agriculture, mining and industry are facing serious economic challenges.

Recent growth has been largely driven by consumption, and both public and private investment has fallen since 2011.

"In business, we are saying let's proactively manage ourselves out of danger, stabilise, adapt and grow business. Modern leaders create space and their environment; it's not merely about adapting but shaping the new global norm of business, creating new order of things means creating new markets, new resources, new process and new products.

"Thus for Zimbabwe to become a competitive market destination for capital resources and source products, we must make sure it's no longer business as usual in all facets of our lives. We must not allow the environment to manage us to the detriment of growth and prosperity. We must move away from celebrating the survivors but we must celebrate the achievers defined by growth and prosperity. We must not have pride in resilience but growth and success," he said.

"As a nation of hardworking people, we must continue to rise above idiosyncratic challenges. Our nation is endowed with land, minerals and human resources that we can fully exploit to intricate ourselves from the myriad of challenges.

"We need to think outside the box. There has to be a paradigm shift is we are to make headway. Crisis provides a unique opportunity to create a transformative change in organisations. It's time to innovate, to understand business, meet the needs of the customers and craft ways of emanating their needs. As business leaders, we have to make conscious effort to develop capacity within our organisations to innovate and adapt in other words, move away from comfort zones to pursue business unusual.

"Leadership is not only about position, experience, knowledge and education. It's also about our willingness to experiment with possibilities to help solve problems that no-one has encountered before."

The ZIM Leadership Excellence Award is an award that has established the finest reputation in the country and has been a trailblazer where all other awards by the rest of the institutions and associations in the country have been modelled around.



RIOZIM LIMITED

CONGRATULATIONS

(Incorporated in Zimbabwe on 29 August 1956 under registration number 607/56)

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The Board, Management and staff of RioZim Limited hereby congratulate Bhhekinkosi Nkomo, the Company's Chief Executive Officer, in attaining the esteemed 2016 first runner up Award in the Zimbabwe Institute of Management's Northern Region Leadership Excellence category.

Congratulations Bheki on this achievement.

Makorokoto Amhlope!!!

Directors : L P Chihota (Chairman), B Nkomo (Chief Executive Officer)*, S R Beebeejaun, C Dengu, K Matsheza, MT Sachak, I M Sharma - Executive*



Guest of honour CoMZ CEO Isaac Kwesu.

Zim Institute of Management celebrates 60 years

THE Leadership Excellence Awards are the most prestigious awards in Zimbabwe conferred by the Zimbabwe Institute of Management.

The first award was conferred to Mr J Fraser, then general manager of Bata Shoe Company in 1978 after a generous trophy donation by former Zisco-steel MD Mr Kurt Kuhn.

The awards are available for presentation each year to personalities who have made outstanding contribution to leadership and management in Zimbabwe.

Nominations are invited from both the private and public sectors and the final choice is made by a special panel of adjudicators appointed by the Council of the Institute.

Over the years, the awards have evolved but remains focused on identifying, recognising and rewarding disciplined leaders in the country that in a particular year perform above and beyond set targets within their organisations and within their sector of participation.

The awards affirm management excellence through a rigorous assessment system.

The distinguished track record that the ZIM Leadership Excellence Awards has been able to achieve in the country since 1978 has a strong backbone anchored in the open nomination process which is open to the market in which the companies operate within.

Key success factors have been the categorisation of sectors. This enables the Institute to compare like to like.

The ZIM Leadership Excellence Awards is an award that has established the finest reputation in the country and has been a trailblazer where all other awards by the rest of the institutions and associations in the country have been modeled from.

We are gratified by the fact that through our awards brand and model, other Institutes are also committing themselves to promoting and developing management and leadership practices. Leadership Excellence Awards pays tribute to the strongest and consistent management delivery.

To be a Leader of the Year, it requires consistent management of the organisation's assets, its values, its stakeholders, its environment, beliefs, product quality and product offering.

Speaking at the 2016 Northern Region Awards ZIM president Dr Lucky Mlilo said since its formation in 1957, the Institute had remained steadfast in the development of management and leadership excellence in Zimbabwe and beyond.

"ZIM courses and programmes have always provided a strong foundation for illustrious careers for its sons and daughters. Most of the students who passed through its doors are occupying senior level positions in commerce and industry throughout southern Africa and the rest of the world.

"Through its corporate and individual members, the Institute time and again organises business networking events and leadership development programmes whose intention is to foster leadership excellence. In this respect, every year individuals and organisations that would have distinguished themselves by achieving outstanding levels of business excellence are honoured," Mlilo said. This year, the Institute celebrates its 60th anniversary.

Benefits of the awards

- The award is a great opportunity to raise your profile within the management community, helping to accelerate your management career as well as gaining recognition and acknowledgement for skills.

- It is a great achievement, conferring tremendous prestige on the individual nominated as well as their company.

- Taking part also offers a springboard to career progression.

- This competition differs from other industry awards as it is designed and judged by the people who matter — the customers.

- Creates a unique opportunity to challenge existing stereotypes, understand emerging trends and add value to organisations aiming to commercialise and apply new and innovative concepts.

- Crucial in unveiling the perception of the market concerning your organisation.

- Disseminating information about your company to various stakeholders and is also a very effective promotional tool.

- It is a continuous process that seeks to enhance personal and company image as it moves into the future.

- Reassurance and reinforcement to stakeholders that they are dealing with a strong recognised up market company.

- Attracts, retains and enhances a productive workforce. Everybody wants to be

associated with the best.

The Zimbabwe Institute of Management is an independent, non-profit making, membership based organisation established in 1957 and it is the leading membership organisation in Zimbabwe. Its mission is to develop best practices in management and leadership.

The Institute runs training and professional programmes which are examinable.

These comprise of short courses, cer-

tificates and diplomas.

Fields of study include Business Leadership, General Management, Applied Strategy, Sports Management, Project Management, Security Management as well as Environmental Health and Safety Management. Short courses include Customer Care, Principles of Supervision, Purchasing and Stores Administration and Management Development amongst others. The Institute also runs customised courses according clients' needs.



www.zimra.co.zw

CELEBRATING LEADERSHIP EXCELLENCE



The Board, Management and Staff of the Zimbabwe Revenue Authority (ZIMRA) congratulate the Acting Commissioner General – Mr Happias Kuzvinzwa - for scooping the Zimbabwe Institute of Management Northern Region Leadership Excellence (Regional Contribution) Award.

Amhlophe! Congratulations! Makorokoto!

Paying taxes and customs duties on time and in full builds and dignifies Zimbabwe.



"We are here to serve"



"We are here to serve"

ZIM Northern Region Awards winners

2016 MSME Award

Winner: Tinashe Mutarisi
First runner-up: Marah Hativagone
Second runner-up: Caroline Chirima

Human Resources Development Award

Winner: Central Vehicle Registry

Public Services Sector

Winner: Professor Rungano Zvobgo
Winner: Gloria Magombo
Runner-up: Chipso Mtasa

Young Leader sAward

Winner: Tinashe Mutarisi
First runner-up: Onias Sanangura
Second runner-up: Terrence Yeatman

Customer Service Excellence Award

Winner: TelOne
First runner-up: Rams Security
Second runner-up: Snow White Laundry

Regional Contribution Award

Winner: ZIMRA

Private Sector Award

Winner: Divine Ndhlukula
First runner-up: Bhhekinkosi Nkomo
Second runner-up: Ruth Ncube

Most Influential Leader Award

Winner: Phillip Chiyangwa.



Regional Contribution winner: ZIMRA.




Customer Service Excellence winner: TelOne.




Human Resources Development winner: Central Vehicle Registry



Second runner-up Private Sector Leader of the Year Ruth Ncube (centre).





Congratulations
Amphlope
Makorokoto

MOST INFLUENTIAL LEADER AWARD WINNER 2017

The Board, Management, Staff and the Secretariat congratulates, Dr Phillip Chiyangwa, for being named the Most Influential Leader by the Zimbabwe Institute of Managenemt (Nortnen Region) Leadership Excellence Awards.

Dr Chiyangwa is also the Cosafa President and Vice President of the CAF Africa Cup of Nations Organising Committee truly deserves this award which is in recognition of his outstanding contribution and dedication to developing and promoting best practices in management and leadership. We value your wise leadership, approach to wise decision making and fearless, decisive and incisive thinking.

Dr Chiyangwa, a businessman of international reputre with huge interests in property and real estate, has risen from filling a gap in the Zifa leadership in December 2015 to the top ladder of both Caf and Cosafa. This award comes at a time when he, together with other leaders, are driving a football revolution not only in the Cosafa region but also on the continent Once again, we say well done! Congratulations, Makorokoto, Amhlophe

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